Thank you for participating in this survey!
Please return the survey in the postage-paid envelope provided.

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0596-0078. The time required to complete this information collection is estimated to average 25 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

If you would like a copy of the results of this survey, print your name and address on the back of the return envelope.
If there are any additional comments or concerns that you would like to share, please write them below.

Instructions

✓ Please provide answers for the property you own listed on the outside of the envelope.

✓ The owner who makes most of the decisions about this property should answer this survey.

✓ If this survey is received by a company or other organization, please have a person knowledgeable about the organization’s property and landscape management answer this questionnaire.

✓ Please only answer for the property specified on the envelope.

✓ If you do not own the property listed, please return this questionnaire in the postage-paid envelope provided and write on the cover "Not My Property"

Ownership & Land Information

1. Which category best describes this property?
   Check only one.
   - Residential ➔ If this is a residential property, go to question 2
   - Industrial or commercial
     - Vacant lot
     - Municipal or public
     - Other (please specify):  

   If this property is industrial, commercial, a vacant lot, locally/publicly owned, or other non-residential uses, no additional responses are needed. Please return this survey in the postage paid envelope provided.

2. What size is this property?
   □ Acres
   □ Square feet
   □ Other (please specify):
### General Questions About Your Property

3. What type of structure is on this residential property?
   - [ ] Single family home, detached
   - [ ] Duplex/townhouse/row home
   - [ ] Apartment building
   - [ ] Other (please specify): ____________________________

4. Which category below best describes who owns this property?
   *Check only one.*
   - [ ] Individual
   - [ ] Joint, with spouse or domestic partner
   - [ ] Joint, such as with other family members
   - [ ] Family partnership or family LLC or LLP
   - [ ] Family trust or estate
   - [ ] Corporation or business
   - [ ] Other (please specify): ____________________________

5. Do you currently own more than one property?
   - [ ] Yes  [ ] No ➞  *If no, please skip to question 7.*
   ➞  *If yes, please go to question 6.*

6. How many properties do you own?
   - [ ] 0
   - [ ] 1-5
   - [ ] 6-10
   - [ ] More than 10

7. Do you rent this property to others?
   - [ ] Yes  [ ] No

8. Not including street trees owned by the city, about how many, if any, trees are on this property?
   - [ ] 0
   - [ ] 1-5
   - [ ] 6-10
   - [ ] More than 10

### General Questions About You

This section asks questions about you to help us understand private landowners more broadly. As with the rest of the survey, your responses are anonymous and will not be used to identify you. If you are responding on behalf of a company or other organization, please skip this section.

35. What is your age?  ____  ____  ____ Years

36. What is your gender?
   - [ ] Male  [ ] Female

37. What is the highest degree or level of school you have completed?
   - [ ] Less than 12th grade
   - [ ] High school/GED
   - [ ] Some college
   - [ ] Associate degree
   - [ ] Bachelor's degree
   - [ ] Advanced degree

38. Are you of Hispanic or Latino origin?
   - [ ] Yes  [ ] No

39. What is your race?
   *Select one or more.*
   - [ ] American Indian or Alaska Native
   - [ ] Asian
   - [ ] Black or African-American
   - [ ] Native Hawaiian or Other Pacific Islander
   - [ ] White
33. Please indicate your level of agreement or disagreement with the following statements about your property. 
*Check one box for each item.*

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Good landscaping increases the value of my property</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Animals are a problem for my trees, lawn, and/or garden</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>I enjoy seeing wildlife on my property</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>I care about what my neighbors think of the appearance of my yard</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

34. Please indicate your level of agreement or disagreement with the following statements about the trees in your community. 
*Check one box for each item.*

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>My community should invest more in tree plantings and tree care</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Having trees in a neighborhood makes it a better place to live</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Having diverse trees in my neighborhood is important to me</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>The health and condition of trees in my neighborhood should be considered when new buildings are constructed or street improvements are made</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

9. Which, if any, features does this property have? 
*Check all that apply.*

- Backyard
- Front yard
- Side yard(s)
- Trees and/or shrubs that were planted
- Trees and/or shrubs that grew naturally
- Vegetable/fruit garden
- Flower garden
- Recreational feature, such as a tennis or basketball court
- Water feature, such as a pool or pond
- Driveway
- Patio, porch, or deck
- Shed or other storage building
- Other (please specify): ____________________________
- None of the above

10. a. Do you reside on this property?

- Yes
- No ➔ *If no, please skip to question 11.*

  ➔ *If yes, please answer b, c, and d.*

b. Including you, how many people are a part of your household?

  _________ People

c. Is anyone in your household under the age of 18?

- Yes
- No

d. Including you, is anyone in your household over the age of 65?

- Yes
- No

11. In what year did you, personally, acquire this property?

  _________ Year

12. a. Have one or more trees been removed from this property in the past 5 years?

- Yes
- No ➔ *If no, skip to question 13.*

  ➔ *If yes, please answer part b.*

b. When the trees were removed from this property, did you replace any of them with another tree?

- Yes
- No
13. Which of the following, if any, have occurred on this property in the past 5 years? 
*Check all that apply.*

- ☐ Eliminated or removed invasive plants
- ☐ Installed a rain barrel or rain garden
- ☐ Installed a new lawn
- ☐ Planted shrubs, flowers, or ornamental grasses
- ☐ Planted trees
- ☐ Pruned trees
- ☐ Removed whole trees
- ☐ Other (please specify): ________________________________
- ☐ None of the above

14. Which of the following, if any, have occurred on this property in the past year? 
*Check all that apply.*

- ☐ Composting yard and/or food waste
- ☐ Gardening
- ☐ Mowing the lawn
- ☐ Recreational activities, such as games, sports, or children playing
- ☐ Applied fertilizers to lawn
- ☐ Applied fertilizers to trees
- ☐ Used chemicals to control weeds or insects
- ☐ Social activities, such as cookouts or parties
- ☐ Watching birds or other wildlife
- ☐ Watering lawn, trees, or other plants
- ☐ Other (please specify): ________________________________
- ☐ None of the above

---

### Attitudes about Trees

32. Please indicate your level of agreement or disagreement with the following statements about the trees on this property. 
*Check one box for each item.*

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>The trees on my property are healthy and attractive</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees interfere with the enjoyment of my property</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees on or near my property create more work for me</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>I have the knowledge to properly care for the trees and shrubs on my property</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>I have the financial resources to properly plant and care for trees on my property</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Fallen branches, leaves, and seeds from trees make my property look messy</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>I have the physical ability to properly plant and care for trees on my property</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees provide privacy</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees provide energy savings for my home</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees improve the look of my property</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees provide shade and cooling</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees reduce noise from the road</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees reduce my stress level</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>I know who to ask for help about how to properly plant and care for trees on my property</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees leave a legacy for future generations</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>
29. How interested, or not interested, are you in purchasing urban wood products made from trees removed from your city/town? 
*Check one box for each item.*

<table>
<thead>
<tr>
<th>Wood chips or mulch</th>
<th>Very Interested</th>
<th>Interested</th>
<th>Moderately Interested</th>
<th>Slightly Interested</th>
<th>Not at all Interested</th>
</tr>
</thead>
<tbody>
<tr>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Compost</th>
<th>Very Interested</th>
<th>Interested</th>
<th>Moderately Interested</th>
<th>Slightly Interested</th>
<th>Not at all Interested</th>
</tr>
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<tbody>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Firewood</th>
<th>Very Interested</th>
<th>Interested</th>
<th>Moderately Interested</th>
<th>Slightly Interested</th>
<th>Not at all Interested</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Whole logs</th>
<th>Very Interested</th>
<th>Interested</th>
<th>Moderately Interested</th>
<th>Slightly Interested</th>
<th>Not at all Interested</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Lumber</th>
<th>Very Interested</th>
<th>Interested</th>
<th>Moderately Interested</th>
<th>Slightly Interested</th>
<th>Not at all Interested</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Furniture</th>
<th>Very Interested</th>
<th>Interested</th>
<th>Moderately Interested</th>
<th>Slightly Interested</th>
<th>Not at all Interested</th>
</tr>
</thead>
<tbody>
<tr>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Flooring</th>
<th>Very Interested</th>
<th>Interested</th>
<th>Moderately Interested</th>
<th>Slightly Interested</th>
<th>Not at all Interested</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Interior or exterior home products (e.g., doors, cabinets, trim)</th>
<th>Very Interested</th>
<th>Interested</th>
<th>Moderately Interested</th>
<th>Slightly Important</th>
<th>Of little Importance</th>
<th>Not Important</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
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</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Art or jewelry</th>
<th>Very Interested</th>
<th>Interested</th>
<th>Moderately Interested</th>
<th>Slightly Important</th>
<th>Of little Importance</th>
<th>Not Important</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Small items (e.g. kitchen goods)</th>
<th>Very Interested</th>
<th>Interested</th>
<th>Moderately Interested</th>
<th>Slightly Important</th>
<th>Of little Importance</th>
<th>Not Important</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Other</th>
<th>Very Interested</th>
<th>Interested</th>
<th>Moderately Interested</th>
<th>Slightly Important</th>
<th>Of little Importance</th>
<th>Not Important</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(Please specify): _____________________________

30. How important, or not important, is it to you that trees removed in your *city/town* are used as urban wood products?

<table>
<thead>
<tr>
<th>Very Important</th>
<th>Important</th>
<th>Moderately Important</th>
<th>Of little Importance</th>
<th>Not Important</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

31. How important, or not important, is it to you that trees removed from this *property* are used as urban wood products?

<table>
<thead>
<tr>
<th>Very Important</th>
<th>Important</th>
<th>Moderately Important</th>
<th>Of little Importance</th>
<th>Not Important</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

15. Who, if anyone, performs the tree work on this property? 
*Check all that apply.*

- Me
- My husband or wife
- My children
- My parents
- Another family member
- A neighbor
- Landscaping professional(s)
- Tree care professional(s)
- Home Owner's Association or Co-op
- Other (please specify): _____________________________
- No one

**Your Neighborhood and Community**

For the following questions, "neighborhood" includes both the block or street you live on and several blocks or streets in each direction.

16. Which, if any, of the following neighborhood or community activities do you regularly do? 
*Check all that apply.*

- Attend a neighborhood or community meeting
- Attend a social event in my neighborhood, such as a cookout or block party
- Go to a nearby park
- Bird watch
- Collect or forage wild plants or mushrooms
- Attend a religious service
- Maintain a plot in a community garden
- Talk/visit with a neighbor
- Walk or jog in my neighborhood
- Bike around my neighborhood
- Other (please specify): _____________________________
- None of the above
17. In what, if any, types of groups do you participate in your community?
   Check all that apply.
   □ Garden club
   □ Master gardener or master naturalist
   □ Parent-Teacher Organization/Parent-Teacher Association
   □ Environmental group
   □ Religious group
   □ Neighborhood association
   □ Other (please specify): ____________________________
   □ None of the above

18. Please rate the following characteristics of the neighborhood and community around this property.
   Check one box for each item.

<table>
<thead>
<tr>
<th>Cleanliness of streets and sidewalks in my neighborhood</th>
<th>Very good</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>Very poor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of parks and open spaces in my neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Quality of parks and open spaces in my neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of trees in my neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Quality of the trees in my neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Safety and security in my neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

27. Have you or someone on your behalf done any of the following to specifically address these risks or concerns in the past 5 years? Check all that apply.
   □ Pruned trees
   □ Removed trees
   □ Worked with my neighbors to minimize tree risks from their property
   □ Contacted my city/town about trees near the street
   □ Contacted utility companies about trees near the wires
   □ Treated trees for pests/diseases
   □ Other (please specify): ____________________________
   □ None of the above
   □ Not applicable, no trees on my property

Urban Wood Use

28. "Urban wood" is wood that comes from a city or town's public or private trees that were removed due to death, disease, or circumstances (NOT due to economic value).
   a. Have you ever purchased or acquired urban wood products (e.g. wood chips, firewood, flooring, small items) from your city/town?
      □ Yes   □ No   □ Don't know
      If no or don't know, skip to question 29.
   b. Which, if any, of the following urban wood products did you purchase or acquire? Check all that apply.
      □ Wood chips or mulch
      □ Compost
      □ Firewood
      □ Whole logs
      □ Lumber
      □ Furniture
      □ Flooring
      □ Interior or exterior home products (e.g. doors, cabinets, trim)
      □ Art or jewelry
      □ Small items (e.g. kitchen goods)
      □ Other (please specify): ____________________________
      □ None of these
25. How would you prefer to get information or advice about the care of your trees/grass/shrubs? Check all that apply.

☐ Talk to someone in person
☐ Talk to someone on the phone
☐ Written materials, such as brochures or other publications
☐ Read product labels
☐ From the Internet or social media
☐ From a lawn and garden center
☐ Attending a workshop
☐ Going to a local library
☐ Other (please specify): ____________________________

☐ I don't want/need information or advice

Concerns

26. How concerned are you about each of the following on this property? Check one box for each item.

<table>
<thead>
<tr>
<th>Concern</th>
<th>Great concern</th>
<th>Moderate concern</th>
<th>Of little concern</th>
<th>No concern</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tree roots interfering with building foundations, pipes, or septic systems</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees or branches breaking and damaging my property</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees or branches breaking and causing a power outage</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees blocking solar panels installed on my property</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees blocking scenic views</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees attracting pests (e.g. animals, insects)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees creating a fire hazard</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees irritating allergies</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trees requiring a lot of water</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

19. Please indicate your level of agreement with the following statements. Check one box for each item.

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local government services are adequate in the neighborhood</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>People in the neighborhood are willing to help one another</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>People in the neighborhood can be trusted</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>There are many opportunities to meet neighbors</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>There is an active neighborhood group or association</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Trespassing and/or vandalism are concerns for my property</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Vacant properties are a concern in my neighborhood</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

Programs and Organizations

20. In some communities, there are groups of residents who volunteer their time to help maintain public green spaces (even though this might not be the main reason for having the group). The volunteer work may involve activities like tree planting, litter removal, habitat restoration, trail construction, stream restoration, or working in a community garden.

a. How familiar are you with groups like these in your city/town?

<table>
<thead>
<tr>
<th>Level of familiarity</th>
<th>Extremely familiar</th>
<th>Moderately familiar</th>
<th>Somewhat familiar</th>
<th>Slightly familiar</th>
<th>Not at all familiar</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

b. Have you participated in a group like this in the past 5 years?

☐ Yes  ☐ No  ☐ Don't know
21. In some areas, there are programs that help property owners cover the expense of planting new trees or caring for existing trees on their property.
   a. How familiar are you with programs like these?
      - Extremely familiar
      - Moderately familiar
      - Somewhat familiar
      - Slightly familiar
      - Not at all familiar

   b. In the past 5 years, have you used a program like this to help you plant new trees or maintain existing trees on this property?
      - Yes
      - No
      - Don't know

Sources of Information and Assistance

22. How familiar are you with the services provided by the following professionals?
   Check one box for each item.

<table>
<thead>
<tr>
<th>Local government tree care professionals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extremely familiar</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Private tree care professionals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extremely familiar</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Landscape designers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extremely familiar</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Landscape contractors</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extremely familiar</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Extension agents/educators</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extremely familiar</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Master gardeners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extremely familiar</td>
</tr>
</tbody>
</table>

23. Who do you trust for providing you with information about caring for or planting trees on your property?
   Check all that apply

   - A neighbor
   - A family member or friend
   - Extension agent or educator
   - Other state government employee
   - Local government employee
   - A non-profit organization
   - Employee at a lawn and garden center
   - Landscaping or tree care professional(s)
   - Other (please specify): ______________________

   - No one

24. a. In the past 5 years, have you talked with anyone or received information/advice about how to maintain this property's landscaping?
      - Yes
      - No

   b. What was it about?
      Check all that apply.
      - Trees
      - Gardening
      - Lawn care
      - Storm water/runoff management
      - Ornamental flowers and shrubs
      - Weed, pest, or disease control
      - Other (please specify): ______________________

   c. How did it happen?
      Check all that apply.
      - Talked to someone in person
      - Talked to someone on the phone
      - Received a brochure or other written material
      - Attended a workshop
      - Went to a local library
      - Read product labels
      - Went to a lawn and garden center
      - From the Internet or social media
      - Other (please specify): ______________________

   d. Who was involved?
      Check all that apply.
      - A neighbor
      - A family member or friend
      - Extension agent or educator
      - Other state government employee
      - Local government employee
      - A non-profit organization
      - Employee at a lawn and garden center
      - Landscaping or tree care professional(s)
      - No one. I found the information myself
      - Other (please specify): ______________________