Comments or questions?
Please contact us:
USDA Forest Service
Urban National Landowner Survey
160 Holdsworth Way
Amherst, MA 01003
Toll-Free Telephone: (855) 233-3372
Email: nwos@fs.fed.us
Internet: www.nrs.fs.fed.us/fia/urban/#nls

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Version: 7.0
Thank you for participating in this survey! Please return the survey in the postage-paid envelope provided.

If you would like a copy of the results of this survey, print your name and address on the back of the return envelope.

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0596-0078. The time required to complete this information collection is estimated to average 25 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.
If there are any additional comments or concerns that you would like to share, please write them below.

**Instructions**

- Please provide answers for the property you or your company own listed on the outside of the envelope.
- The owner who makes most of the decisions about this property should answer this survey.
- If this survey is received by a company or other organization, please have a person knowledgeable about the organization’s property and landscape management answer this questionnaire.
- Please only answer for the property specified on the envelope.
- If you or your company do not own the property listed, please return this questionnaire in the postage-paid envelope provided and write on the cover "Not My Property".

**Ownership & Land Information**

1. Which category best describes this property?
   *Check only one.*
   - [ ] Residential → *If this is a residential property, go to question 2*
   - [ ] Industrial or commercial
   - [ ] Vacant lot
   - [ ] Municipal or public
   - [ ] Other (please specify): __________________________

   *If this property is industrial, commercial, a vacant lot, municipally or publicly owned, or other non-residential uses, no additional responses are needed. Please return this survey in the postage paid envelope provided.*

2. What size is this property?
   - [ ] Acres
   - [ ] Square feet
   - [ ] Other (please specify): __________________________
General Questions About Your Property

3. What type of structure is on this residential property?
   - Single family home, detached
   - Duplex/townhouse/row home
   - Apartment building
   - Other (please specify):

4. Which category below best describes who owns this property?
   Check only one.
   - Individual
   - Joint, with spouse or domestic partner
   - Joint, such as with other family members
   - Family partnership or family LLC or LLP
   - Family trust or estate
   - Corporation or business
   - Other (please specify):

5. Do you or your company currently own more than one property?
   - Yes  No  If no, please skip to question 7.
   - If yes, please go to question 6.

6. How many properties do you or your company own?
   [ ] properties

7. Do you or your company rent this property to others?
   - Yes  No

8. Not including street trees owned by the city, about how many, if any, trees are on this property?
   - 0
   - 1-5
   - 6-10
   - More than 10
   - I don't know

General Questions About You

This section asks questions about you to help us understand private landowners more broadly. As with the rest of the survey, your responses are anonymous and will not be used to identify you. If you are responding on behalf of a company or other organization, please skip this section.

35. What is your age? [ ] Years

36. What is your gender?
   - Male  Female

37. What is the highest degree or level of school you have completed?
   - Less than 12th grade
   - High school/GED
   - Some college
   - Associate degree
   - Bachelor's degree
   - Advanced degree

38. Are you of Hispanic or Latino origin?
   - Yes  No

39. What is your race?
   Select one or more.
   - American Indian or Alaska Native
   - Asian
   - Black or African-American
   - Native Hawaiian or Other Pacific Islander
   - White
33. Please indicate your or your company's level of agreement or disagreement with the following statements about the property. Check one box for each item.

<table>
<thead>
<tr>
<th>Good landscaping increases the value of the property</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Animals are a problem for the trees, lawn, and/or garden</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I/we enjoy seeing wildlife on the property</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I/we care about what neighbors think of the appearance of the yard</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

34. Please indicate your or your company's level of agreement or disagreement with the following statements about the trees in your community. Check one box for each item.

<table>
<thead>
<tr>
<th>The community should invest more in tree plantings and tree care</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Having trees in a neighborhood makes it a better place to live</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Having diverse trees in the neighborhood is important</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The health and condition of trees in the neighborhood should be considered when new buildings are constructed or street improvements are made</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

9. Which, if any, features does this property have? Check all that apply.

- Backyard
- Front yard
- Side yard(s)
- Trees and/or shrubs that were planted
- Trees and/or shrubs that grew naturally
- Vegetable/fruit garden
- Flower garden
- Recreational feature, such as a tennis or basketball court
- Water feature, such as a pool or pond
- Driveway
- Patio, porch, or deck
- Shed or other storage building
- Other (please specify): ____________________________
- None of the above
- I don't know

10. a. Do you reside on this property?

- Yes
- No  ➔ If no, please skip to question 11.
  ➔ If yes, please answer b, c, and d.

b. Including you, how many people are a part of your household?

People

c. Is anyone in your household under the age of 18?

- Yes
- No

d. Including you, is anyone in your household over the age of 65?

- Yes
- No

11. In what year did you or your company acquire this property?

Year

12. a. Have one or more trees been removed from this property in the past 5 years?

- Yes
- No
- I don't know

  ➔ If yes, please answer part b.
  ➔ If no or I don't know, skip to question 13.

b. When the trees were removed from this property, did you replace any of them with another tree?

- Yes
- No
- I don't know
Activities

13. Which of the following, if any, have occurred on this property in the past 5 years?
Check all that apply.

☐ Eliminated or removed invasive plants
☐ Installed a rain barrel or rain garden
☐ Installed a new lawn
☐ Planted shrubs, flowers, or ornamental grasses
☐ Planted trees
☐ Pruned trees
☐ Removed whole trees
☐ Other (please specify): ____________________________
☐ None of the above
☐ I don't know

14. Which of the following, if any, have occurred on this property in the past year?
Check all that apply.

☐ Composting yard and/or food waste
☐ Gardening
☐ Mowing the lawn
☐ Recreational activities, such as games, sports, or children playing
☐ Applied fertilizers to lawn
☐ Applied fertilizers to trees
☐ Used chemicals to control weeds or insects
☐ Social activities, such as cookouts or parties
☐ Watching birds or other wildlife
☐ Watering lawn, trees, or other plants
☐ Other (please specify): ____________________________
☐ None of the above
☐ I don't know

Attitudes About Trees

32. Please indicate your or your company's level of agreement or disagreement with the following statements about the trees on this property.
Check one box for each item.

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>The trees on the property are healthy and attractive</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Trees interfere with the enjoyment of the property</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Trees on or near the property create more work for me</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>I/we have the knowledge to properly care for the trees and shrubs on the property</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>I/we have the financial resources to properly plant and care for trees on the property</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Fallen branches, leaves, and seeds from trees make the property look messy</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>I/we have the physical ability to properly plant and care for trees on the property</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Trees provide privacy</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Trees provide energy savings for the home</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Trees improve the look of this property</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Trees provide shade and cooling</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Trees reduce noise from the road</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Trees reduce my stress level</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>I/we know who to ask for help on how to properly plant and care for trees on the property</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Trees leave a legacy for future generations</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
29. How interested, or not interested, are you or your company in purchasing urban wood products made from trees removed from the city/town where the property is located? Check one box for each item.

<table>
<thead>
<tr>
<th>Wood chips or mulch</th>
<th>Very interested</th>
<th>Interested</th>
<th>Moderately interested</th>
<th>Of little importance</th>
<th>Not at all interested</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Compost</th>
<th>Very interested</th>
<th>Interested</th>
<th>Moderately interested</th>
<th>Of little importance</th>
<th>Not at all interested</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Firewood</th>
<th>Very interested</th>
<th>Interested</th>
<th>Moderately interested</th>
<th>Of little importance</th>
<th>Not at all interested</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Whole logs</th>
<th>Very interested</th>
<th>Interested</th>
<th>Moderately interested</th>
<th>Of little importance</th>
<th>Not at all interested</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Lumber</th>
<th>Very interested</th>
<th>Interested</th>
<th>Moderately interested</th>
<th>Of little importance</th>
<th>Not at all interested</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Furniture</th>
<th>Very interested</th>
<th>Interested</th>
<th>Moderately interested</th>
<th>Of little importance</th>
<th>Not at all interested</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Flooring</th>
<th>Very interested</th>
<th>Interested</th>
<th>Moderately interested</th>
<th>Of little importance</th>
<th>Not at all interested</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Interior or exterior home products (e.g., doors, cabinets, trim)</th>
<th>Very interested</th>
<th>Interested</th>
<th>Moderately interested</th>
<th>Of little importance</th>
<th>Not at all interested</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Art or jewelry</th>
<th>Very interested</th>
<th>Interested</th>
<th>Moderately interested</th>
<th>Of little importance</th>
<th>Not at all interested</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Small items (e.g. kitchen goods)</th>
<th>Very interested</th>
<th>Interested</th>
<th>Moderately interested</th>
<th>Of little importance</th>
<th>Not at all interested</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Other</th>
<th>Very interested</th>
<th>Interested</th>
<th>Moderately interested</th>
<th>Of little importance</th>
<th>Not at all interested</th>
</tr>
</thead>
</table>

(Please specify): __________________________

30. How important, or not important, is it to you or your company that trees removed in your city/town where the property is located are used as urban wood products?

- Very important
- Important
- Moderately important
- Of little importance
- Not important

31. How important, or not important, is it to you or your company that trees removed from this property are used as urban wood products?

- Very important
- Important
- Moderately important
- Of little importance
- Not applicable
- Not at all important

15. Who, if anyone, performs the tree work on this property? Check all that apply.

- Me
- My husband or wife
- My children
- My parents
- Tenant(s)
- Another family member
- A neighbor
- Landscaping professional(s)
- Tree care professional(s)
- Home Owner's Association or Co-op
- Other (please specify): __________________________

Neighborhood and Community

For the following questions, "neighborhood" includes both the block or street you live on and several blocks or streets in each direction.

16. Which, if any, of the following neighborhood or community activities do you regularly do? Check all that apply.

- Attend a neighborhood or community meeting
- Attend a social event in my neighborhood, such as a cookout or block party
- Go to a nearby park
- Collect or forage wild plants or mushrooms
- Attend a religious service
- Attend a religious service
- Maintain a plot in a community garden
- Walk or jog in my neighborhood
- Bike around my neighborhood
- Other (please specify): __________________________
- None of the above
17. In what, if any, types of groups do you participate in your community? Check all that apply.
- Garden club
- Master gardener or master naturalist
- Parent-Teacher Organization/Parent-Teacher Association
- Environmental group
- Religious group
- Neighborhood association
- Other (please specify): __________________________
- None of the above

18. Please rate the following characteristics of the neighborhood and community around this property. Check one box for each item.

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Very Good</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>Very Poor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleanliness of streets and sidewalks in the neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of parks and open spaces in the neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Quality of parks and open spaces in the neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of trees in the neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Quality of the trees in the neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Safety and security in the neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

27. Have you, someone on your behalf, or someone in your company done any of the following to specifically address these risks or concerns in the past 5 years? Check all that apply.
- Pruned trees
- Removed trees
- Worked with neighbors to minimize tree risks from their property
- Contacted the city/town about trees near the street
- Contacted utility companies about trees near the wires
- Treated trees for pests/diseases
- Other (please specify): __________________________
- None of the above
- Not applicable, no trees on my property

Urban Wood Use

28. "Urban wood" is wood that comes from a city or town's public or private trees that were removed due to death, disease, or other circumstances (NOT due to economic value).

a. Have you or your company ever purchased or acquired urban wood products (e.g. wood chips, firewood, flooring, small items) from the city/town where the property is located?
- Yes
- No
- Don't know

If no or don't know, skip to question 29.
If yes, please answer b.

b. Which, if any, of the following urban wood products did you or your company purchase or acquire? Check all that apply.
- Wood chips or mulch
- Compost
- Firewood
- Whole logs
- Lumber
- Furniture
- Flooring
- Interior or exterior home products (e.g. doors, cabinets, trim)
- Art or jewelry
- Small items (e.g. kitchen goods)
- Other (please specify): __________________________
- None of these
25. How would you or your company prefer to get information or advice about the care of the trees/grass/shrubs on this property? Check all that apply.

☐ Talk to someone in person
☐ Talk to someone on the phone
☐ Written materials, such as brochures or other publications
☐ Read product labels
☐ From the Internet or social media
☐ From a lawn and garden center
☐ Attend a workshop
☐ Go to a local library
☐ Other (please specify): ________________________________

☐ I don't want/need information or advice

26. How concerned are you or your company about each of the following on this property? Check one box for each item.

<table>
<thead>
<tr>
<th>Concern</th>
<th>Great concern</th>
<th>Concern</th>
<th>Moderate concern</th>
<th>No concern</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tree roots interfering with building foundations, pipes, or septic systems</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trees or branches breaking and damaging the property</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trees or branches breaking and causing a power outage</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trees blocking solar panels installed on the property</td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trees blocking scenic views</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trees attracting pests (e.g. animals, insects)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trees creating a fire hazard</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trees irritating allergies</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trees requiring a lot of water</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

19. Please indicate your level of agreement with the following statements. Check one box for each item.

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local government services are adequate in the neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>People in the neighborhood are willing to help one another</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>People in the neighborhood can be trusted</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>There are many opportunities to meet neighbors</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>There is an active neighborhood group or association</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trespassing and/or vandalism are concerns for the property</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vacant properties are a concern in the neighborhood</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

20. In some communities, there are groups of residents who volunteer their time to help maintain public green spaces (even though this might not be the main reason for having the group). The volunteer work may involve activities like tree planting, litter removal, habitat restoration, trail construction, stream restoration, or working in a community garden.

a. How familiar are you with groups like these in your property's city/town?

<table>
<thead>
<tr>
<th>Extremel familiar</th>
<th>Moderately familiar</th>
<th>Somewhat familiar</th>
<th>Slightly familiar</th>
<th>Not at all familiar</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

b. Have you or your company participated in a group like this in the past 5 years?

☐ Yes  ☐ No  ☐ Don't know
21. In some areas, there are programs that help property owners cover
the expense of planting new trees or caring for existing trees on their
property.
   a. How familiar are you or your company with programs like these?
      □ Extremely familiar  □ Moderately familiar  □ Somewhat familiar  □ Slightly familiar  □ Not at all familiar

   b. In the past 5 years, have you or your company used a program
      like this to help plant new trees or maintain existing trees on this
      property?  □ Yes  □ No  □ Don't know

Sources of Information and Assistance

22. How familiar are you or your company with the services provided
by the following professionals?
   Check one box for each item.

<table>
<thead>
<tr>
<th>Professional</th>
<th>Extremely familiar</th>
<th>Moderately familiar</th>
<th>Somewhat familiar</th>
<th>Slightly familiar</th>
<th>Not at all familiar</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local government tree care professionals</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Private tree care professionals</td>
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<tr>
<td>Landscape designers</td>
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<tr>
<td>Landscape contractors</td>
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<tr>
<td>Extension agents/educators</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Master gardeners</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

23. Who do you trust for providing you with information about
caring for or planting trees on the property?
   Check all that apply
   □ Tenant(s)
   □ A neighbor
   □ A family member or friend
   □ Extension agent or educator
   □ Other state government employee
   □ Local government employee
   □ A non-profit organization
   □ Employee at a lawn and garden center
   □ Landscaping or tree care professional(s)
   □ Other (please specify): __________________________
   □ No one

24. a. In the past 5 years, have you or your company talked with
      anyone or received information/advice about how to maintain
      this property's landscape?
      □ Yes  □ No  If no, skip to question 25.
      → If yes, please answer b, c, and d.

   b. What was it about? Check all that apply.
      □ Trees
      □ Vegetable/fruit gardening
      □ Lawn care
      □ Storm water/runoff management
      □ Ornamental flowers and shrubs
      □ Weed, pest, or disease control
      □ Other (please specify): __________________________

   c. How did it happen? Check all that apply.
      □ Talked to someone in person
      □ Talked to someone on the phone
      □ Received a brochure or other written material
      □ Attended a workshop
      □ Went to a local library
      □ Read product labels
      □ Went to a lawn and garden center
      □ From the Internet or social media
      □ Other (please specify): __________________________

   d. Who was involved? Check all that apply.
      □ Tenant(s)
      □ A neighbor
      □ A family member or friend
      □ Extension agent or educator
      □ Other state government employee
      □ Local government employee
      □ A non-profit organization
      □ Employee at a lawn and garden center
      □ Landscaping or tree care professional(s)
      □ No one. I found the information myself
      □ Other (please specify): __________________________